



GRAY WOLF

**Gray Wolf metal detector Warranty document**

Istanbul-Turkey-January 2024

## Warranty conditions

All metal detectors produced by Gray Wolf have a two-year warranty, and our effort is to provide you, our dear customers, with round-the-clock support, the best conditions for performing an accurate scan. In the following section, the warranty conditions are described for better use of the device.

- Any unauthorized modifications or alterations made to the metal detector by the buyer or a third party will void the warranty.
- If the metal detector has been subjected to misuse, abuse, improper handling, or excessive wear and tear beyond normal and intended use, the warranty may be void.
- If the buyer fails to follow the provided instructions for the use, maintenance, or storage of the metal detector, resulting in damage, the warranty may be void.
- The warranty is typically non-transferable and may only apply to the original buyer. If the metal detector is transferred to another party, the warranty may become invalid.
- Gray Wolf's 24-month warranty covers all Conquest metal detector hardware issues. It should be noted that the battery of the device is not included in this warranty.
- Opening the metal detector in any way voids the warranty, and Gray Wolf has no obligation to support these devices.
- Contacting the metal detector with water and hitting the device will void the warranty.
- Exposing the metal detector to strong magnetic and electric fields will disrupt its performance and invalidate the warranty.
- Using inappropriate chargers will reduce the battery life of the metal detector and invalidate the device's warranty. Try to use chargers provided by Gray Wolf or similar examples to charge the device.

To activate the device warranty, send the device serial number along with the purchase date and purchase invoice to the following email:  
[warranty@graywolfdetectors.com](mailto:warranty@graywolfdetectors.com)